

Upcoming Exhibitions in the Library

The Library will be hosting an exhibition of photography by students from Enable Ireland from November 26th to December 20th.

Enable Ireland

'Window on the World'

As part of Library Ireland Week, November 11th-15th, we initiated our 'Window on the World' project. Representing the essence of place, space and individual culture, we are inviting snapshots of patrons home locales, whether home libraries, colleges or places/items of interest and inspiration.

Send us in whatever catches your eye or intellect (remember our broad remit) for our weekly Facebook gallery posting to library@staff.ittralee.ie. Accompanying text is optional and welcomed. Visit our Facebook page at <https://www.facebook.com/ITTraleeLibrary> for more information.

Cancellation of Journal Titles

Following a review of our journal subscriptions in light of a reduced library budget, the titles listed below will be cancelled with effect from 31st December 2013:

Architects Journal; Bloomberg Business Week; Cinema Journal; Computer Arts; Computer Science Education; Construct Ireland; Construction News; Critical Inquiry; Dance Theatre Journal; Education; Education in Chemistry; Farmers Weekly; Feasta; Food Ireland; ICE journals; IMJ; Irish Journal of Management; Journal of Aesthetics and Art Criticism; Journal of Chemical Education; Journal of Hospitality & Tourism Research; Journal of Popular Culture; Journal of Sustainable Tourism; Mechanical Engineering; New Civil Engineer; Paris Match; Woodworker.

Bring and Buy book bonanza: Christmas book charity appeal

In conjunction with the "Christmas on Campus" event to be staged on Friday December 13th, the Library invites all staff to donate a second hand book to the library to sell on the day. Books should be in good condition for resale please. They can be dropped into either library over the coming weeks up to Thursday December 12th.



Chinese Artefacts

Enriching our recent Asiatic display is Mu Guiying, a Chinese drama character displaying the ornate art of facial makeup in Chinese Opera. Hailing from Qingdao in the Eastern Province, an area steeped in folklore and literature, its exaggerated facial composition represents its individual character. Facial expressions depicting love, hate or sentimental countenance are generally exaggerated by creative makeup techniques to readily transmit the actors character in the absence of commentary or dialogue.

Library News

<http://www.library.ittralee.ie>

Winter 2013

Volume 7, Issue 2

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Library Zones

The Library has launched a new Zoning system and code of behaviour for the Libraries in the North and South Campus and the Cube from Monday 11th November. The graphic (below) explains the system.

The key changes being introduced are the introduction of a Silent Zone in the South Campus Library and on the first and second floors of the North Campus Library. The rules will be clearly displayed throughout the libraries.

Why are these changes being introduced?

These changes follow feedback from students via the Students Union and in particular from comments and feedback from the Student Library Survey in May 2013. These changes have been agreed with the Registrar following discussions involving Library staff, The Students Union, and Heads of School and Heads of Department.

The ultimate aim is to provide an effective library service on both the North & South Campus that benefits all students

The Registrar has asked library staff to ensure that there is equal enforcement of rules on behaviour in the North & South Campus libraries so that the library is a suitable study space for all students. We would like to thank students and staff for their co-operation with this new system.

Rules on Food, Hot Drinks, mobile phones

Please note that there are also clear rules of behaviour in other areas such as the meeting rooms, Group Study Rooms and The Cube. You are reminded that throughout these areas and in both libraries, food and hot drinks are not allowed and that there is no talking on mobile phones. You will see these signs on display in all these areas.

A €10 fine will apply for a breach of these rules.

This will be strictly enforced in both Libraries and the Cube.



Library Learning Zones

Group Study Zones

are for groups and projects

Quiet conversation and group study permitted

The Cube

North Campus Group Study Room

North Campus & South Campus Meeting Rooms

Quiet Zones

are for individuals and quiet study

Assistive Technology Room

Audio Visual Room

Ground Floor North Campus Library

Silent Zones

For individual study with no interruptions

No conversation permitted

No group study

First and Second Floors North Campus Library

South Campus Library & Reading Room Area

Pick the zone that's right for you!

The Library carried out its annual print and online survey in May –June this year. A summary of the main findings is outlined below. There were a total of 180 replies from Students (80% based in the North Campus and 20% based in the South Campus) and 34 replies from staff (62 % NC / 38% SC). In all there were 31 student and 33 staff questions. The responses to questions 5-14 are listed below. The full survey results are available online via the library website. We would like to thank everyone who took the time to complete the survey. In the summary below we have combined responses of Excellent or Good and taken this to reflect a positive view of the particular service. Average is listed separately; Poor and Very Poor are combined to indicate where a service could improve or where there is significant dissatisfaction with a service. Responses of N/A are not included although it is important to note that they are sometimes significant e.g. South Campus opening hours (66% N/A for students and 55% N/A for staff).

Library Survey responses 2013	Excellent/Good		Average		Poor/ Very Poor	
Please rate....	Student	Staff	Student	Staff	Student	Staff
Level of service provided by the library	80%	97%	20%	3%	-	-
Professionalism/helpfulness of library staff	82%	97%	11%	3%	6%	-
Library staff success resolving information queries	75%	97%	11%	-	4.5%	-
North Campus opening hours	57%	58%	18%	19%	14%	7%
South Campus opening hours	12%	13%	6%	13%	15%	19%
The Library's communication with users	67%	94%	24%	6%	8%	-
The library as a place to study in terms of comfort	61%	62%	21%	6%	17%	3%
The library as a place to study in terms of noise	49%	53%	19%	9%	30%	6%
Cube Reading Room NC as a place to work/study	32%	16%	21%	0%	25%	6%
South Campus Library / Reading Room as place to work/study	6%	12%	7%	9%	11%	6%

The survey asked two specific questions on Food & Drink in the library – the responses are below: 46 % of students and 19% of staff were in favour of allowing covered drinks (teas/coffees) into all areas of the Library. 33% of students and 31% of staff agreed with allowing them in some areas. 21% of students and 50% of staff disagreed with this idea. The majority of students (55%) and staff (85%) disagreed with the idea of allowing food into the library.

Decision to maintain rules on food and hot drinks

It has been decided to allow all cold drinks in covered containers into the library. The restriction on hot drinks like teas and coffee and food will continue. In areas where this rule has been ignored, the build up of rubbish from food and drink containers has made it difficult to maintain a suitable environment for all library users.

Summary of 'Positive / Negative experiences'; 'one thing you would change'; 'other comments'

- Negative comments re: noise levels, particularly in the South Campus and The Cube.
- Negative comments about noise levels in both libraries at exam times.
- Negative comments about behaviour of other students in the South Campus and perceived lack of enforcement by library staff of the rules there.
- A lot of criticism regarding inadequate opening hours in the North & South Campus, particularly at exam times.
- Requests for more PC access / more PCs.
- Criticism regarding printers, PCs and technical problems with online library resources.

What we have done and plan to do to address issues raised in the 2013 library survey

Noise :

- Launch of Silent Zone in the South Campus library and North Campus first and second floors.
- We have also established clear areas where students can work in groups and conversation is allowed.
- If students wish to talk or discuss their work these Group Study Zone areas are where they should go.

PC access

- We have introduces a booking system for some PCs in the library (ground floor NC) and we plan to extend this to some South Campus library PCs.
- We have also introduced a booking system for the Tables/PCs in the Group Study room.
- We will further extend open access to the 20 PCs in Room U105. The full list of dates are as follows: Oct 21st- 24th ; Dec 2nd - Dec 20th ; 17th February—21st February ; 10th March - 14th March; 24th March - 11th April; 28th April - 9th May.

Opening Times

We will extend South Campus opening times on Tuesdays and Thursday around exam / project times. We will also review the possibility of extending opening times in the North Campus around exam times also.

Database Subscriptions

We would like to advise students and staff that the Library subscription to the following databases ceased or will cease on the following dates:

Wilson Omnifile	31st August 2013
EditLib	24th October 2013
Index to Theses	31st December 2013.

Technical Indexes database: the subscription to this resource will change with effect from 26th November. From this date we will no longer subscribe to the OHSIS, Irish Occupational Safety, Environmental Management and Specify-it Building modules. We will continue to subscribe to the main 'Irish CIS Plus - Core + Bldg + CS + ME + CM' module.

Careers and Self Development

What Next!! Here are a selection of book available in the library on careers and self development .

